THE NEW SCHOOL

2015-2016 Student Health Insurance
Frequently Asked Questions
Parsons Paris

How much is the Student Health Insurance?

$2,999 for the 2015-2016 policy year. You will be charged $1,213 for the Fall Semester and $1,786 for the Spring Semester.

Who is eligible for the Student Health Insurance?

All degree, diploma, online only, visiting, mobility (study abroad), Lang and Parsons consortium, graduate certificate program, ESL + Design, ESL + Music, and both graduate and undergraduate degree program non-matriculating students are eligible. All eligible students are automatically charged. Students who do not wish to be enrolled MUST submit an Online Waiver Form by the appropriate deadline by going to www.universityhealthplans.com (select the “New School” link). Questions about the enrollment or waiver process? Contact University Health Plans at 800.437.6448, or via email at info@univhealthplans.com.

When does coverage begin/end?

Coverage begins 12:01 a.m. on August 20, 2015, and will terminate 12:01 a.m. on August 20, 2016. You will be covered for the entire policy year, whether you are on or off campus, if you are enrolled in classes for both the fall and spring semesters. For students who enroll in the Spring Semester only, coverage begins 12:01 a.m. January 15, 2016, and will terminate 12:01 a.m. August 20, 2016. The New School Student Accident & Sickness Insurance Plan is an annual policy; therefore, partial coverage is not an option for enrolled eligible students.

What does my insurance cover? How can I learn more about the Student Health Insurance and Student Health Services?

You can view the entire 2015-2016 Plan Summary online by accessing www.getnastudenthealth.com. Questions about plan benefits or claims? Contact Aetna Student Health at 800.878.1927 or via email at studenthelp@aetna.com. Questions about Student Health Services? Email Student Health Services at shs@newschool.edu.

Why do I have to pay the $325 Student Health Services Fee?

The Health Services Fee covers a variety of services that are available to Parsons Paris students. Students have access to an emergency phone number that is available 24 hours a day, 7 days a week. The program provides free wellness presentations throughout the year organized by Parsons Paris and in coordination with Student Health Services in NYC. The student Health Services fee also helps to cover the cost of in-house counseling of up to five sessions annually, without charge. The Parsons Paris staff provides assistance with scheduling counseling and medical services for students, as well as processing French health insurance, and assistance with completing necessary insurance forms.

Visit Student Health Services online at www.newschool.edu/health. Please email shs@newschool.edu or call 212-229-1671, option 3 with any questions.
Where do I access the Online Waiver Form?

Students who do not wish to be enrolled in the Student Health Insurance Plan MUST submit an Online Waiver Form by October 2, 2015, by going to www.universityhealthplans.com (select the “New School” link). For newly-accepted students enrolling for the Spring 2016 semester, the Online Waiver Form must be submitted by February 26, 2016.

If I have enrolled in the French insurance plan, can I waive the student health insurance?

If you are in Paris for the fall semester, you can waive the student health insurance using the French insurance, however when you submit the waiver it will waive the student plan for the entire school year. If you are taking classes in Paris for the fall semester only, you will need to contact Student Health Services at SHS@newschool.edu or call 212-229-1671, option 3, within 30 days of the termination of your French insurance plan if you want to join the student plan mid-semester. There may be a period of time in which you would not have insurance coverage, since the spring semester coverage period begins on January 15. Aetna Student Health does not prorate the insurance premium, so if you are returning to the U.S. in December you would either need to go without coverage until the spring semester coverage period begins, or pay the full fall premium to be enrolled immediately.

If you are in Paris for the spring semester only, you can only waive the student health insurance plan for the spring semester if you did not use the plan in the fall semester (student fills a prescription or the student or a provider [doctor, lab, etc.] on behalf of the student submits a claim to Aetna Student Health). Students who use the plan in the fall semester are required to remain enrolled in the spring, regardless of their place of study.

Do I need to complete an Online Waiver Form every semester?

You must submit a new Online Waiver Form EVERY Fall. Students who do not register in the Fall must submit an Online Waiver Form in the Spring. If you submit an Online Waiver Form in the Fall and the Health Insurance Fee is removed, you will be automatically waived for the Spring, no action is necessary. The Student Health Insurance Plan is an annual policy; therefore, partial coverage is not an option. If a student uses the policy (student fills a prescription or the student or a provider [doctor, lab, etc.] on behalf of the student submits a claim to Aetna Student Health), the student is required to pay the full annual premium if still enrolled and eligible in the Spring. Students who miss the Fall waiver deadline date and never use the policy may choose to waive the second premium payment billed to them at the time they register in the Spring as long as an Online Waiver Form is submitted by the Spring waiver deadline date, February 26, 2016.

When will I receive my Aetna Insurance ID Card?

Aetna Student Health mails insurance ID cards approximately 2-3 weeks after students register for classes. Please note, ID cards are mailed to students’ official mailing addresses, only, and will not be mailed internationally. Students must update their official mailing address through MyNewSchool Online Services by going to https://my.newschool.edu. But I need an ID card right away, what can I do? Approximately 7-14 days after you have registered for classes you can print an ID card. Go to the New School page at the Aetna Student Health website, www.aetnastudenthealth.com, and select the “Print ID Card” link.

Does the Student Health Insurance Plan cover me if I am traveling or studying abroad?

Yes. The New School Student Health Insurance Plan provides worldwide coverage. Your non-preferred (out-of-network) benefits will apply. Most providers outside the United States will not file a medical claim for you. If that’s the case, you’ll need to pay the provider in full for your treatment and then file a claim with Aetna Student Health.

Visit Student Health Services online at www.newschool.edu/health. Please email shs@newschool.edu or call 212-229-1671, option 3 with any questions.
How do I file a claim with the insurance company when I’m studying abroad or traveling?
What You'll Need to Do:

STEP 1 Get an itemized medical bill from the provider in English, if at all possible, before you leave the country you're in. The bill should include:

   - The full name and address of the provider
   - The date that services were provided
   - A detailed listing with separate charges for each service provided
   - A notation that you paid the bill in full (this is very important so that Aetna will know to send any payment to you, not to the provider)

STEP 2 Send Aetna the itemized bill, along with the following information:

   - Student’s name
   - School name
   - Student ID number

You may write this information right on the bill, if there's space, or attach a separate piece of paper, if necessary. Make sure to keep a copy for yourself before you send the bill to the insurance company.

Mail the bill to:
Aetna Student Health
P.O. Box 981106
El Paso, TX 79998-1106

Can I view my personal insurance information, including EOBs, online?

Yes, as an Aetna Student Health Insurance member you have access to Aetna Navigator™, your secure member website, packed with personalized benefits and health information. You can take full advantage of an interactive website to complete a variety of self-service transactions online, including printing an ID card and viewing claim Explanation of Benefits (EOB) statements. Register by visiting www.aetnastudenthealth.com.

Is dental treatment covered under the Student Health Insurance Plan? Does The New School offer dental insurance?

The Aetna Student Health Insurance plan offers some coverage for dental and orthodontic care for students through age 18. To view the Pediatric Dental Care Schedule, please visit The New School page on the Aetna Student Health website, www.aetnastudenthealth.com.

Routine dental care and dental treatment, except for treatment resulting from injury to sound, natural teeth, is not covered under the student health insurance plan for students age 19 or older. Information pertaining to coverage for injury to sound, natural teeth can be found in the Plan Summary.

Is routine vision care covered under the Student Health Insurance Plan? Does The New School offer vision insurance?

The Aetna Student Health Insurance plan offers coverage for routine vision care for students through age 18. Information pertaining to coverage for pediatric vision care can be found in the Plan Summary. The Aetna Student Health Insurance plan does not cover routine vision care such as eye exams, contact lenses or eyeglasses for students ages 19 or older. Aetna Student Health Insurance offers a vision discount program for students that includes discounts on eye exams, contact lens fitting, contact lenses, and eyeglasses.

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