Aetna Navigator® Member Website

www.aetnastudenthealth.com
GOT QUESTIONS?
GET ANSWERS WITH AETNA’S NAVIGATOR®

As a Student Health Insurance member, you have access to Aetna Navigator, your secure member website, complete with personalized claim and health information. You can take full advantage of our website to complete a variety of self-service transactions online.

Want to change a primary care physician and/or dentist?
Need to check the status of a claim?

You can do it all online — 24 hours a day, 7 days a week — from wherever you have Internet access.

Aetna Navigator helps you make the most of your health insurance plan. Members can:
• Review who is covered under your plan.
• Request, view and print member ID cards.
• View Claim Explanation of Benefits.
• Look up costs and other health-related information before you seek care and to better plan your expenses.
• Research the price of a brand name drug and learn if there are generic alternatives.
• Find health care professionals and facilities that participate in your plan.
• Send an e-mail to Customer Service.
• View the latest health information, news, and more!

How do I register?
• Go to www.aetnastudenthealth.com

Need help with registering onto Aetna Navigator?
Registration assistance is available toll free, Monday through Friday, from 7 a.m. to 9 p.m. Eastern Time at (800) 225-3375.

Get to it through your secure Aetna Navigator® member website, at www.aetnastudenthealth.com.

As a member of the Plan, you can also take advantage of the following services, discounts, and programs. These are not underwritten by Aetna and are NOT insurance. The member is responsible for the full cost of the discounted services. Please note that these programs are subject to change. To learn more about these additional services and search for providers visit, www.aetnastudenthealth.com.

Aetna BookSM discount program
Access to discounts on books and other items from the American Cancer Society Bookstore, the MayoClinic.com Bookstore and Pranamaya.

Aetna FitnessSM discount program
Access to preferred rates on gym memberships and discounts on at-home weight loss programs, home fitness options and one-on-one health coaching services through GlobalFit™.

Aetna HearingSM discount program
Offers members and their families savings on hearing exams, hearing aids and other hearing services. Members can choose between two great offers at no additional premium cost, Hearing Care Solutions and HearPO®.

Aetna Natural Products and ServicesSM discount program
Access to savings on complementary health care products and services, including online consultations, not traditionally covered by their health benefits plan. All products and services are provided through the ChooseHealthy® program® and Vital Health Network (VHN).

Aetna VisionSM discount program
Access to discounts on vision exams, lenses and frames when a member utilizes a provider participating in the EyeMed Select Network.

Aetna Weight ManagementSM discount program
Access to discounts on the CalorieKing® Program and products, eDiets® diet plans and products, Jenny® weight loss programs and Nutrisystem® weight loss meal plans

Oral Health Care discount program
Access to discounts on oral health care products. Save on xylitol mints, mouth rinses, gum, candies and toothpaste from Epic. Additionally, receive exclusive savings on Waterpik® dental water jets and sonic toothbrushes.

Aetna Blood Pressure Monitor discount program

*The ChooseHealthy program is made available through American Specialty Health Networks, Inc. (ASH Networks) and Healthyroads, Inc. subsidiaries of American Specialty Health Incorporated (ASH). ChooseHealthy is a federally registered trademark of ASH and used with permission herein. The school’s Student Health Insurance Plan is underwritten by Aetna Life Insurance Company (Aetna) and administered by Chickering Claims Administrators, Inc. Aetna Student HealthSM is the brand name for products and services provided by these companies and their applicable affiliated companies.
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Health programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health/dental care professional. The availability and terms of specific discount programs and wellness services are subject to change without notice. Not all programs are available in all states.
Get to it through your secure Aetna Navigator® member website, at www.aetnastudenthealth.com.
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