GET CONNECTED!

Within New York City proper, 5 area codes are in use:
212 and 646 - MANHATTAN
718 and 347 - BROOKLYN, QUEENS, STATEN ISLAND & THE BRONX
917 – Cell phones and beepers/pagers

To dial within your area code, just listen for the dial tone and then dial the phone number. To dial any telephone number – even one in your area code – dial ‘1’, the area code, and then the phone number.

The telephone system in the U.S. is based on a 3-digit area code and a 7-digit phone number. The standard format for writing phone numbers is:

<table>
<thead>
<tr>
<th>Area code</th>
<th>Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ 212 ]</td>
<td>229 - 5592</td>
</tr>
</tbody>
</table>

Each company may have different service options, each with its own limitations and discounts. Shop around. Ask about rates, times when discounted rates are in effect, and what parts of the country and/or world each company serves.

LOCAL SERVICE
You must subscribe to local service to get a telephone line into your apartment. There is a monthly fee for this access.

CALLING CARDS
Calling cards are good for local and long-distance calls (both domestic and international).

CELLULAR SERVICE
There are various local wireless (cellphone service) providers in New York City. You can usually dial any numbers in the United States as well as Canada and other countries if you pay extra. A list of wireless providers is below.

SKYPE
Low cost international calling using a computer, monthly plans and pay as you go alternatives. www.skype.com

<table>
<thead>
<tr>
<th>Local wireless providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>311 is the phone number for NYC government information and non-emergency services</td>
</tr>
<tr>
<td>411 is the directory assistance number</td>
</tr>
<tr>
<td>911 is the emergency number [police, fire, ambulance etc.]</td>
</tr>
</tbody>
</table>

When researching internet and phones, internationals should inquire about their specific requirements. Examples of some service providers listed here have been provided for your convenience. ISS strongly recommends you research the kind of service you want, terms and locations, and use this as a general guide.

LOCAL WIRELESS PROVIDERS

There are two types of cellular services in the United States: contract and prepaid. With a contract you usually purchase a cellphone from the wireless company at a lower price with the promise that you will stick their service to a certain period of time, often as long as 2 years. If you wish to withdraw early, there will be a fee. For prepaid service, you purchase a phone at full price with the freedom of leaving the
service at any time. Instead of receiving bills, you pay for the service at the beginning of each month. The phones for prepaid services are usually more expensive than those that come with service contacts.

**AT&T**  [www.att.com](http://www.att.com)
AT&T/Cingular requires all customers that cannot provide a SSN to pay a deposit that will be returned at the end of the first year.
1 E 17th Street  (212) 614-2522
592 6th Avenue  (212) 645-0008

**SPRINT**  [www.sprint.com](http://www.sprint.com)
Sprint does not require an SSN so long as the customer can produce a valid Passport and Visa in addition to a school ID and a valid address.
175 Fifth Avenue  (212) 780-5600
403 Avenue of the Americas  (212) 645-0252

**T-MOBILE**  [www.t-mobile.com](http://www.t-mobile.com)
T-Mobile has an option for customers without SSN.
595 6th Ave  212-647-7062
732 Broadway  (212) 674-5377

**VERIZON**  [www.verizonwireless.com](http://www.verizonwireless.com)
Verizon Wireless requires all customers that cannot provide a SSN to pay a deposit that will be returned at the end of the first year.
139 5th Ave  (212) 780-7420
859 Broadway  (212) 206-7587

**VIRGIN MOBILE**  [www.virginmobileusa.com](http://www.virginmobileusa.com)
Virgin Mobile is based on the Sprint network and offers prepaid cellphone and broadband service (no contract). No documentation needed. Phones range from inexpensive, basic ones to smartphones that can all be ordered online or purchased at Radio Shack, Best Buy and Sprint stores. The cheapest plan starts at $25 a month with 300 talking minutes, unlimited web and texting. Similar to Virgin Mobile are Boost and Metro PCS.

**INTERNET CONNECTION PROVIDERS**

**TYPE 1: CABLE CONNECTIONS**
Some cable and internet package providers are:
- Comcast  [www.comcast.com](http://www.comcast.com)
- Time Warner  [www.timewarnercable.com](http://www.timewarnercable.com)

**TYPE 2: WI-FI SERVICES**
Services like Boingo provide wireless Internet access with a network of thousands of Wi-Fi Hot Spots in the places you go - hundreds of airports, thousands of hotels, cafes, and other public places.
- Boingo  [www.boingo.com](http://www.boingo.com)
- T-mobile Hotspots  [http://hotspot.t-mobile.com/services_about.htm](http://hotspot.t-mobile.com/services_about.htm)

**TYPE 3: DSL**
DSL is a form of internet provider that is over the wires of a local telephone network. This requires a phone line.
DSL providers include Verizon  [www22.verizon.com/Residential/HighSpeedInternet](http://www22.verizon.com/Residential/HighSpeedInternet)

**TYPE 4: NEW SCHOOL WIRELESS**
A map of hotspots on campus can be found at [https://www.newschool.edu/at/network/wireless/hotspots/](https://www.newschool.edu/at/network/wireless/hotspots/)

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International Student Services
79 Fifth Avenue, 5th Floor  New York, NY 10003  Phone (212) 229-5592  Fax (212) 229-8992
150 West 85th Street, 2nd Floor  New York, NY 10024  Phone (212) 580-0210  Fax (212) 580-1738
Email us at [ISS@NewSchool.edu](mailto:ISS@NewSchool.edu)
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