

Faculty Guide to Check-ins

(Progress Surveys)

- When you receive an e-mail from the Student Success Network (also known as *Starfish*) letting you know that a *Check-in (Survey of student's progress)* is available for one of your courses:
 - 1. Go to my.newschool.edu and log in
 - 2. Click on the Faculty tab
 - 3. Then, click on Login to Starfish under the Student Success Network area. You must allow pop-ups in your browser.
 - 4. If you are using a tablet, such as an iPad, or have trouble accessing *Starfish* through my.newschool.edu, go to https://thenewschool.starfishsolutions.com/starfish-ops/support/login.html
- Once you log in, you will see the Check-ins that are available to you on your Home page. If it's the first time you are visiting Starfish, you will have to go to Home to see the the check-ins. • Click on the title of the course for which you'd like to complete a check-in. Please submit the survey to let us know that all is going well, even if you have no concerns about students in a course. Home Appointments - Students - Services Search for students P | Hello, ouncement: Welcome to The New School & Starfish Solutions Student Success Platf Outstanding Progress Surveys: First Year Workshop (LNGC,1000,A,Sp13,7191); Example of a Check-in Office Hours Setup Wizard Starfish provides a simple and efficient way for people on campus to schedule time with one another; whether that time is face-to-face, over the phone, or even online. All you have to do to got up and running in starfish is complete the information on the right, which lets people know when you will be available during the term. Then others on campus will be able to schedule appointments with you electronically. It's that easy! Go ahead and get started by adding one time block for now! You can always add more later 1. What day(s) do you have office hours? Once you've signed up, you can elect to receive small notifications informing you about your upcoming meetings. Each notice will include the reason for the visit, the person's picture if available, and a link to their profile. EM ET EW ET EF ES ES A well-connected compus is a better compus, so start using Starfish now! 2. What time are your office hours? Enter Start Tim to Enter End Time Type: in an office 🐣 Details: noer an office location Instructions: Knock once and enter IV Show me this Office Hours Setup Page again next time I louin if I don't have any Office Hours Close Set up Office Hours



- Under the *Progress Survey* tab, you can double check which course you're seeing and the students who are registered for your class.
- Note that the default response "No Concerns" is automatically selected.
- After the "No Concerns" catergory, there is a column for each of the concerns or kudos that you can raise in the progress survey. To see if the concern that you raise will be followed-up by an academic advisor or another appropriate staff member click on ①.
- Some items will require you to enter a comment with more details about your concern.
- When you're finished entering your concerns, click *Submit* to save your responses.
- You will not be able to go back and edit/change your responses once you submit, so you will be prompted to confirm your intention to submit your responses.

