



Find answers and information online at www.uhcspecialtyrx.com.

Visit www.uhcspecialtyrx.com for more information about your medication, your condition, and the Specialty Pharmacy Program.

- ▶ Find additional resources and condition-specific support
- ▶ Take advantage of personalized patient support from knowledgeable pharmacists and nurses
- ▶ Discover other ways the Specialty Pharmacy Program can work for you

If you have questions about using the Specialty Pharmacy Program, call the number on the back of your ID card.



Specialty Pharmacy Program

Helping you better manage your complex condition





The UnitedHealthcare Specialty Pharmacy Program

When you're living with a rare or a complex condition, appropriate use of specialty medications can be critical to maintaining or improving your health — and your quality of life. Our Specialty Pharmacy Program provides the resources and personalized condition-specific support you need to help you better manage your condition.

What is a specialty medication?

An injectable, an oral, or an inhaled medication is most often considered a specialty medication if it:

- ▶ Is used to treat a chronic or complex condition
- ▶ Requires extra, on-going clinical oversight and additional education for best management
- ▶ Has unique storage or shipping requirements
- ▶ Typically is not available at retail pharmacies

Prescription Solutions by OptumRx: A specialty pharmacy to meet your needs

Prescription Solutions by OptumRx, our network specialty pharmacy, offers support to help you manage your condition. Take advantage of personalized patient support at no charge to you from knowledgeable pharmacists and nurses who specialize in your condition. In addition, you'll receive:

- ▶ Access to your medications at network benefits
- ▶ Pharmacists available around-the-clock
- ▶ Clinical and Adherence Programs
- ▶ Additional support services to help you better manage your condition
- ▶ Coaching on lower-cost medication options
- ▶ Medication-related supplies at no additional cost
- ▶ Proactive refill reminders
- ▶ Timely delivery and shipping in confidential, temperature-sensitive packaging



Getting started with Prescription Solutions by OptumRx

Step 1. Contact Prescription Solutions by OptumRx

After receiving a prescription for a specialty medication, call Prescription Solutions by OptumRx Specialty Pharmacy, at **1-888-739-5820**.

Step 2. Move your prescription to Prescription Solutions by OptumRx

Prescription Solutions by OptumRx will help you transfer your active specialty prescriptions from your current pharmacy. If you are out of refills, Prescription Solutions by OptumRx will contact your doctor to get a new prescription and can help answer any questions you may have.

Step 3. Take advantage of the resources offered by your specialty pharmacy

Ask your Prescription Solutions by OptumRx representative if any other benefits, tools and/or programs are available.

For questions about using Prescription Solutions by OptumRx Specialty Pharmacy, please call **1-888-739-5820**.

Representatives are available 8:00 a.m. through 10:00 p.m. Eastern Time, Monday through Friday. On-call pharmacists can be reached at that same number 24 hours a day, 7 days a week.

Using Prescription Solutions by OptumRx, the network specialty pharmacy for your medication, will provide you with network benefits for covered medications. Specialty medications purchased at non-network pharmacy are not covered. Please call the toll-free number on the back of your health plan ID card if you're unsure of how your pharmacy benefit works.